

The image features a light gray line-art illustration of a city street scene with various buildings and cars. Overlaid on this background is the text 'NYC Service' in a bold, orange, sans-serif font. The 'NYC' is in a very thick, blocky font, while 'Service' is in a more standard weight. A small 'TM' trademark symbol is located at the end of the word 'Service'.

NYC ServiceTM

***Volunteer Management Resources for Nonprofits and
Community Organizations***

Agenda

- 1. About NYC Service**
- 2. Volunteer Capacity Building**
- 3. Coaching and Training**
- 4. Youth Engagement**
- 5. Funding and Resources**
- 6. Recognition**
- 7. Q & A**

Who We Are

NYC Service is a division of the Mayor's Office focused on expanding civic engagement through volunteerism and service.

NYC Service began as an experiment in civic innovation, turning to the power of service after a national call to action from President Barack Obama, during the economic downturn. NYC Service launched in 2009 making New York City the first "City of Service" in the nation, appointing the first Municipal Chief Service Officer, and influencing a nation of cities to adopt a service model as a strategy to meet community needs.

NYC Civic Corps



Type of Organization (based on most recent 990)	Host Site Fee/Member	Employer FICA Costs ~7.65% of total stipend (Not Reimbursed)	Total Commitment per Member
Org. budget \$1M or less	New: \$2,000	\$1,530	New: \$3,530
	Returning: \$4,000		Returning: \$5,530
Org. budget between \$1M - \$5M	New: \$5,000	\$1,530	New: \$6,530
	Returning: \$7,000		Returning: \$8,530
Org. budget greater than \$5M	New: \$8,000	\$1,530	New: \$9,530
	Returning: \$10,000		Returning: \$11,530

[NYC Civic Corps](#) is an AmeriCorps program that places members at nonprofit organizations for a 10-month term to build or expand an organization's volunteer program.

Find Volunteer Opportunities and Track Your Hours

Register today in under 1 minute at nyc.gov/service

View and download your
volunteer history!



Search for volunteer
opportunities, use filters!



Register now!

nyc.gov/service

Virtual Training Library

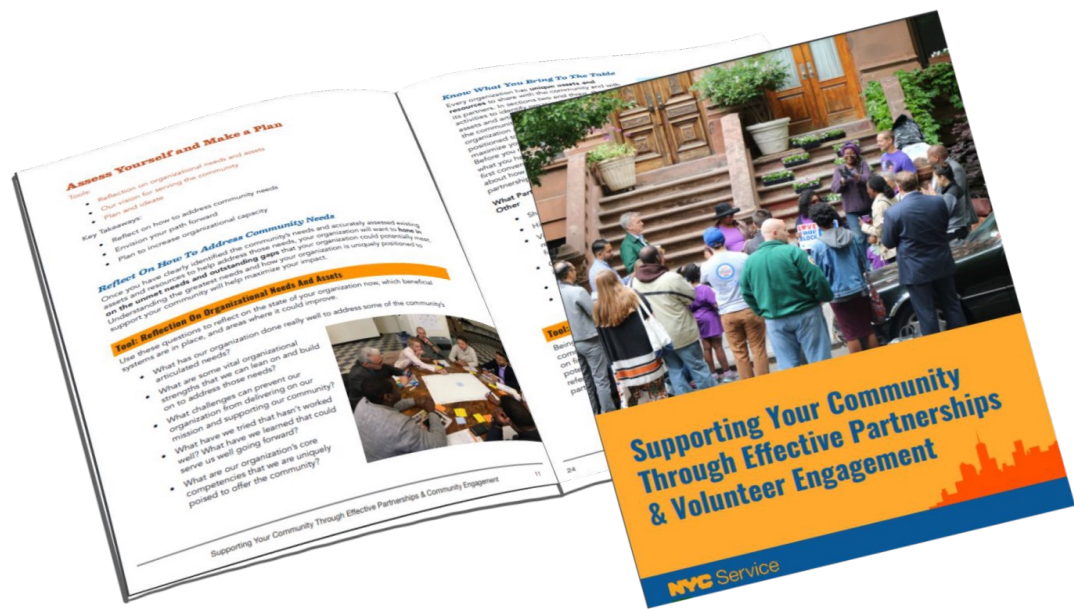
We maintain a [training library](#) for nonprofit and CBO staff members that ranges from promoting mental health in the workplace to bolstering virtual volunteer capacity.

Moreover, our library also hosts a training on incorporating diversity, equity, inclusion, and accessibility principles into volunteer programs (DEIA).

Resource Toolkits

Earlier this year, NYC Service published two resource toolkits, one focused on nonprofits and community organizations, and one focused on business professionals.

- The first, *Supporting Your Community Through Effective Partnerships and Volunteer Engagement*, contains best practices on volunteer recruitment and retention, partnership building, and assessment.
- We hold an annual, three-part training series on the first toolkit which is available to view on our website.
- The second, *Maximizing Impact Through Collaborative Business and Community Partnership*, equips NYC-based corporations and businesses with resources to maximize their corporate social responsibility programming's volunteerism efforts.



Great Volunteer Management System

The [Great Volunteer Management System](#) (GVMS) is a workbook for community-based organizations that are looking to develop and/or expand their volunteer programs. It is a free document developed in partnership with New York Cares and covers topics such as:

- Best practices on volunteer recruitment, onboarding, engagement, recognition & retention, and more!
- Using ready-made templates to strengthen volunteer management strategies.



NYC Good Governance Blueprint

A resource [guide](#) for nonprofit boards and executive leadership that includes consolidated best practices, tools, and references for governance.

1. Governance Principles

2. Strategic Planning & Management

3. Financial Management & Oversight

4. Board & Staff Structure

5. Board Development

6. Common Board Problems & Solutions

2. Coaching and Training



Youth Leadership Councils (YLCs)

NYC Service coordinates the [NYC Youth Leadership Councils \(YLC\)](#), a network of youth groups focused on working with high school youth to make local change happen through policy, practice, and advocacy.

For host sites, we provide a Youth Civic Action Guide, which includes resources for Getting Started, Identifying an Actionable Issue, and Carrying Out an Action Plan. You can learn more about joining from our pre-recorded [Info Session](#).

For interested youth, view our [FAQs](#) and [apply now!](#)



Funding Opportunities

NYC Civic Impact Funding

Funding opportunity that supports nonprofits and community-based organizations with \$10,000 in funding to engage volunteers who help deliver essential services to residents and combat food insecurity. Participating orgs must be a 501(c)(3) or have a fiscal sponsor.

Love Your Block Grant

Resident-led groups (grantees) can receive a mini-grant to revitalize a city block to transform and beautify their neighborhood while leveraging City services. Participating groups need a bank account or fiscal sponsor.

April is National Volunteer Month!

The Mayoral Service Recognition Program (MSRP) is an annual program that recognizes CBOs, businesses, youth, and volunteers that make a difference in the community.

- Volunteers who have contributed a 100 hours can receive recognition.
- Nonprofits who submit volunteers for our Annual Volunteers count will receive certificates signed by the Mayor.
- Awards are given in four categories: Partnership Impact Award, Community Impact Award, AmeriCorps Alum Impact Award, and Youth Impact Award.

Nominations will be accepted in early 2023 and the recognition event will occur in April.

How do you plan on recognizing your volunteers? For more information, see our Great Volunteer Management System handbook!

Overview

Year-Round	Year-Round	Open Now!	Spring	Spring
Volunteer Capacity Building	Coaching and Training	Youth Engagement	Funding and Resources	Recognition
<ul style="list-style-type: none"> • NYC Civic Corps (Application in Winter) • Volunteer Recruitment Portal 	<ul style="list-style-type: none"> • Virtual Training Resource Library • Resource Toolkits • GVMS • NYC Good Governance Blueprint 	<ul style="list-style-type: none"> • Youth Leadership Councils 	<ul style="list-style-type: none"> • NYC Civic Impact Fund • Love Your Block Grant 	<ul style="list-style-type: none"> • Mayoral Service Recognition Program



Thank You!

For more information, visit nyc.gov/service or email us at nycservice@cityhall.nyc.gov

NYC Service™