

Commercial Waste Zones

Phase 3 Rollout

nyc.gov/commercialwaste

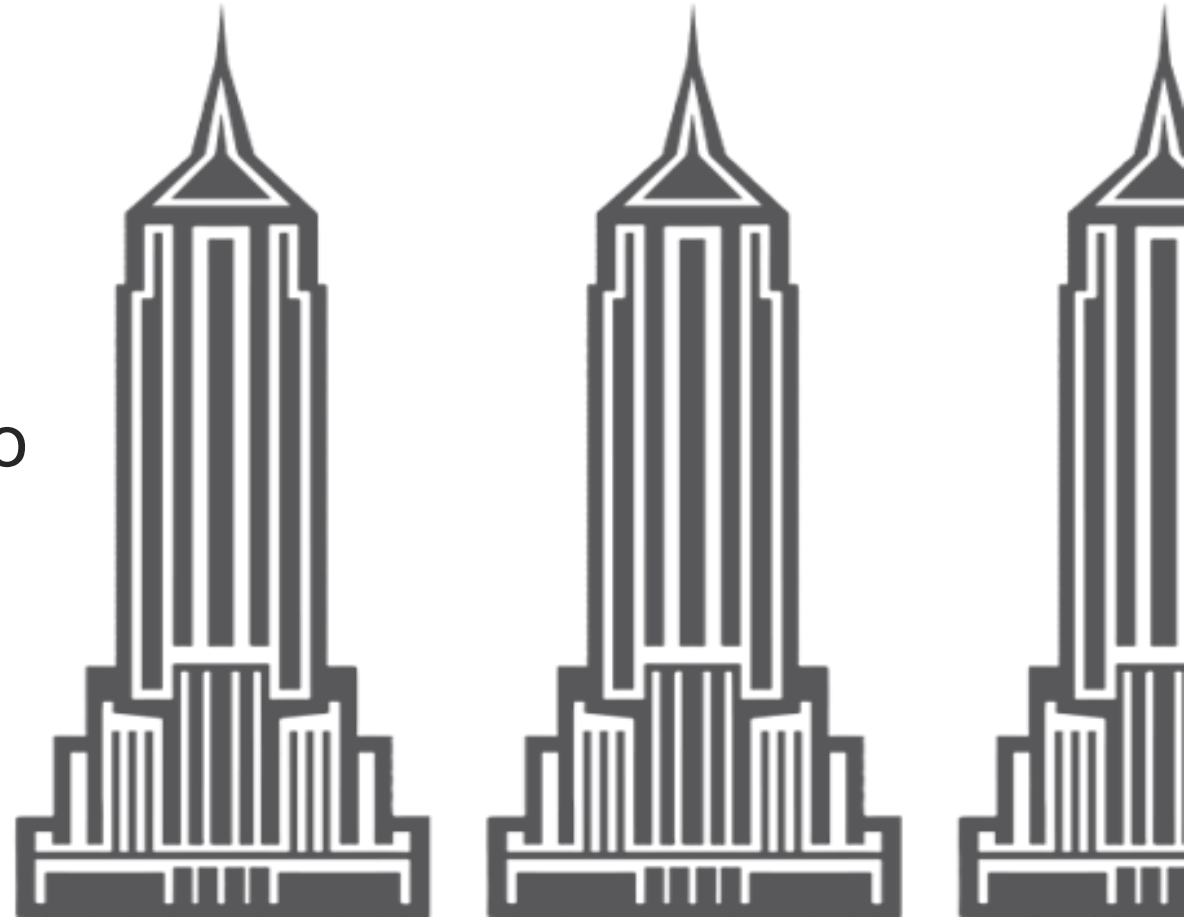


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NYC Commercial Waste

Every day, over 250,000 businesses generate over **9,000 tons of waste**.

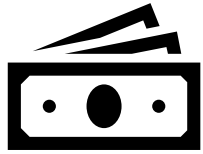
Equivalent ~2.5x concrete used to construct Empire State Building.



Transition to the Commercial Waste Zone System

- Previously, the system was unstructured, without a standardized framework for service.
- Local Law 199, signed into law November 2019
 - Divides the city into 20 zones.
 - Private carters bid to provide service in specific zones.
 - Each zone will have up to 3 carters, who must provide high-quality, low-cost curbside service.
 - For 10+ Cubic Yards of waste via dumpster/compactor at loading dock, there will be up to 5 citywide carters available.

Commercial Waste Zones Benefits



- Competitive bidding keeps costs low
- Transparent pricing
- Discounted rates for recycling & organics



- Stricter customer service standards
- Increased training and safety standards
- Greater operational efficiency



- Less commercial traffic
- Safer, quieter streets
- Improved air quality
- Higher recycling & organics rates

Citywide Rollout

- 10-phase rollout to be completed by 2027
- See DSNY website for Timeline and Cohorts at: nyc.gov/cwz

Implementation Timeline and Cohorts

As of October 9, 2025

PHASE	ZONES	NOTES
1	Queens Central	Fully implemented 1/3/25
2	Bronx East, Bronx West	Customer sign-up period began on 10/1/2025, fully implemented 11/30/2025
3	Brooklyn South, Queens Northeast	Customer sign-up period to begin 1/1/2026, fully implemented 2/28/2026
4	Lower Manhattan, Queens West	
5	Midtown South, Staten Island	
6	Brooklyn North, Midtown North	
7	Brooklyn East, Manhattan Southwest	
8	Manhattan Southeast, Manhattan West	
9	Queens Southeast, Brooklyn West	
10	Brooklyn Southwest, Manhattan Northeast, Upper Manhattan	Citywide implementation complete by 12/31/27

Map of NYC's 20 Commercial Waste Zones



Important Dates – Brooklyn South and Queens Northeast

Implementation Period: January 1, 2026 – February 28, 2026

All **contracts** between carter & business must be signed by **February 28, 2026**

If a business **does not have a signed contract effective March 1, 2026** — they will be assigned a carter at the **Maximum Rate** and **Minimum Frequency**

How to Comply

If you use a private carter, there are **5 easy steps** to select a CWZ-approved carter and sign a new contract before the end of your zone's rollout period.

How to Comply - 5 Easy Steps

Step 1: Evaluate

Assess your waste including collection type and frequency of pickup to determine your service needs.



You can conduct a waste audit or request one from your carter or a BIC-licensed broker.

How to Comply - 5 Easy Steps

Step 2: Identify

[Find Your Zone](#) by address and confirm which carters are authorized to operate in your area.


- **Brooklyn South:** Action, Cogent, Metropolitan Paper Recycling
- **Queens Northeast:** Boro-Wide, Crown Waste, Royal Waste
- **Citywide (10+ CY only):** Action, Filco, Recycle Track System, Waste Connections, Boro-Wide


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Commercial Waste Zones

Find Your Zone

Under the Commercial Waste Zones system, anyone who currently has their waste collected by a private carter must enter a new written service agreement, or contract, with one of the carters authorized to collect from their zone. The new contract must have a start date that is on or after your zone's implementation start date. To find your zone, you may click through the interactive map below or use the search tool to enter a valid commercial address. From there you will be able to identify the carters authorized to work in your zone, view your zone's rollout schedule, and compare the maximum monthly rates the carters are allowed to charge.

Enter Business Address to Determine Zone 



Keyboard shortcuts · Map data ©2025 Google · Terms

How to Comply - 5 Easy Steps

Step 3: Compare

[Calculate Maximum Prices](#) based on your service needs.

- Using the **Calculator**, on the CWZ webpage, compare the maximum monthly rates carters may charge for collection costs and additional fees.
- Carters must provide recycling and organics collection at a **discounted rate** compared to trash collection.
- Compare the **Maximum Additional Fee Schedule Per Carter** in the Maximum Rate Calculator.

The screenshot shows the 'sanitation' website header with a logo and accessibility icons. The main heading is 'Commercial Waste Zones: Maximum Price Calculator'. Below this is a paragraph explaining the tool's purpose: to present estimated maximum monthly rates for zone-authorized carters based on user selections, including collection costs, pickup fees, and additional charges like container cleaning or equipment rental. A green button labeled 'Start Now' is present. The 'How It Works' section is divided into four steps: 1. Find Your Zone (with a magnifying glass icon), 2. Select Collection Services (with a checkmark icon), 3. Select Service Type (with a dropdown menu icon), and 4. View Maximum Rates (with a calculator icon). A note on the right states that the calculator provides maximum allowable rates and that businesses should negotiate lower rates directly with carters.

How to Comply - 5 Easy Steps

Step 4: Negotiate !!!!

Obtain multiple quotes from the carters in your zone to negotiate for the best service and rates possible.

Businesses should negotiate BELOW the maximum rates calculated.

Discounts on Organics and Recycling: All Authorized Carters are required to offer a discount on organics and recycling collection

How to Comply - 5 Easy Steps

Step 5: Sign

Sign a new written service agreement with a zone-authorized carter for **refuse AND recycling**.

If you have not signed a new agreement before the end of your zone's rollout period, DSNY will choose one for you at the ***Maximum Allowable Rates*** and ***Minimum Allowable Service***.*

*Customers will have 30 days to change their chosen carter before penalties may apply.

How to Comply: Review

Get started at:
nyc.gov/cwz

Step 1: Evaluate

Step 2: Identify

Step 3: Compare

Step 4: Negotiate

Step 5: Sign

How to Comply: Carter Decal

You are officially enrolled in your Commercial Waste Zone once your carter gives you the **green carter decal**.

You **MUST** display the decal in your establishment's window where it is visible from the sidewalk.

CITY OF NEW YORK Department of Sanitation nyc.gov/cwz		CONTROL NUMBER
CARTER INFO Company: BIC ID: Phone: Authorized for Single Stream Recycling: <input type="checkbox"/> YES <input type="checkbox"/> NO		CUSTOMER INFO Customer: Customer ID: Contract Expiration Date:
COLLECTION INFO		
GARBAGE: <input type="checkbox"/> Curbside <input type="checkbox"/> Dumpster <input type="checkbox"/> Compactor On-Call: <input type="checkbox"/> Collection Days: Sun. Mon. Tue. Wed. Thu. Fri. Sat. Collection Times: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> AM / PM		
METAL, GLASS, PLASTIC & CARTONS <input type="checkbox"/> Curbside <input type="checkbox"/> Dumpster <input type="checkbox"/> Compactor On-Call: <input type="checkbox"/> Collection Days: Sun. Mon. Tue. Wed. Thu. Fri. Sat. Collection Times: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> AM / PM		
PAPER & CARDBOARD: <input type="checkbox"/> Curbside <input type="checkbox"/> Dumpster <input type="checkbox"/> Compactor On-Call: <input type="checkbox"/> Collection Days: Sun. Mon. Tue. Wed. Thu. Fri. Sat. Collection Times: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> AM / PM		
ORGANICS: <input type="checkbox"/> Curbside <input type="checkbox"/> Dumpster <input type="checkbox"/> Compactor On-Call: <input type="checkbox"/> Collection Days: Sun. Mon. Tue. Wed. Thu. Fri. Sat. Collection Times: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> AM / PM		
SINGLE STREAM: <input type="checkbox"/> Curbside <input type="checkbox"/> Dumpster <input type="checkbox"/> Compactor On-Call: <input type="checkbox"/> Collection Days: Sun. Mon. Tue. Wed. Thu. Fri. Sat. Collection Times: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> AM / PM		
COMPLAINTS: nyc.gov/311 or call 311		

Limited Exceptions

A small number of qualifying properties may be exempt from hiring a private carter.

Qualifying properties **must submit a request and wait** up to 1–2 weeks for **DSNY approval**.

If denied, you'll need to contract with a private carter.

Check if you qualify for exception:

Nonprofits: on.nyc.gov/request-collection-service

Professional Offices: on.nyc.gov/DSNY-profee

Questions?

on.nyc.gov/contact-BCW

Qualifying properties include:

- **City-Managed Properties and Non-Profits:**
City Agencies (e.g., NYCHA, DOE Schools, NYPD Precincts) and Nonprofit Organizations in Tax-Exempt Buildings ***may be eligible for free DSNY service**
- **Professional Offices in Residential Buildings:**
***may be eligible for fee-based DSNY service (“Pro-fee”)**

Containerization & Setout Time

This does not apply to businesses that have waste collected from a loading dock. Containers must be removed from the curb by the time business reopens. **Businesses must separate their waste.**

Learn more at: nyc.gov/usebins

Organics (discounted) & Trash

- Containers with secure lids are required
- Set out after 8 pm or up to 1 hour before closing
- No black bags on curb

Recycling (discounted)

- Can set out up to 1 hour before closing if using a bin w/ a secure lid
- Can set out only after 8 pm if using clear bags
- Set out cardboard boxes and newspapers bundled or baled



Free Resources for Businesses

- Educational site visits
- Group trainings
- Tabling events
- Video webinars
- Speaking engagements
- Phone consultations

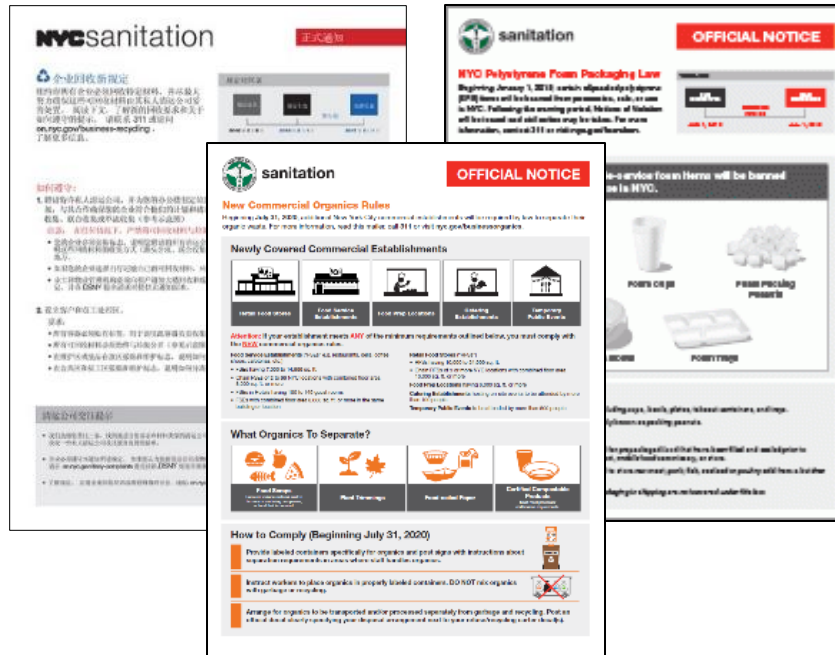
Request services:
on.nyc.gov/contact-BCW



Materials for Businesses

Print/Download Materials in Multiple Languages at:
nyc.gov/dsnycommercialresources

Official Notices



Sample Signs/Labels: MGP, Paper, Garbage, Single-Stream & Organics



Questions?

nyc.gov/commercialwaste

on.nyc.gov/contact-BCW



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